



Gruppo **San Polo**

## ARMET S.R.L. QUALITY POLICY

### 5.3.1 Declaration of authority

ARMET's objective is:

- the complete satisfaction of Customer and market needs and expectations;
- the achievement and the maintenance through the offer of its own products/services of a primary reputation for Quality and an ever increasing affirmation of its own image.
- the achievement of an ever-increasing product marginality thanks to the standardisation of production processes and the introduction of new technologically advanced machines

To achieve these objectives, it is the company's policy to follow the following general concepts:

- Compliance with applicable laws, contractual regulations and UNI product standards;
- Compliance with the chosen Quality Assurance standard: UNI EN ISO 9001:2015;
- Achievement of the established Quality level at minimum cost;
- Prevention of defects with corrective actions and objectives specifically included in company improvement plans;
- Creation of characterising product philosophies inextricably linked to a brand;
- Empowerment of heads of function so that they transmit company directives to their staff;
- Continuous improvement of the Quality system by giving priority to the most concrete and effective aspects;
- Structured training in relation to needs and continuous training of all functions at all levels;
- the adequacy, compliance and effectiveness of the Quality System through internal and external audits;- Availability and visibility of data records that constitute objective evidence of product quality;
- Confirmation of a representative of the Management for all Quality matters delegated to the Quality Assurance Manager function;
- Continuous monitoring of quality indicators with the definition of company targets and objectives with the involvement of all ARMET staff;
- Continuous monitoring of the service offered to the customer in order to achieve its improvement.

The application of this policy requires that the company's general Quality System has to be documented by the Quality Manual, which must be kept up-to-date at all times in order to represent the company's intentions regarding total quality management and to serve as the basis for the evaluation and certification of the company by clients and national/international bodies appointed for this purpose.

The Quality Policy must be understood at all levels of the company's organisational structure.

It is therefore made known by means of posting on company premises and dissemination on the web and/or in training courses.

**The Management**

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#### **Armet Srl a socio unico**

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N° 50 1002898  
Rev.10  
UNI EN ISO  
9001:2015



Reg. n. 16740-E  
UNI EN ISO 14001:2015



Reg. n. 16740-I  
UNI ISO 45001:2018